

WELCOME TO MASSHIRE

METRO NORTH CAREER CENTER

Career Advising and Training Information Session

MassHire Program & Services are funded in part by US Department of Labor (USDOL) Employment and Training Administration grants as well as non-federal funded grants. Additional details furnished upon request.



MASSHIRE
METRO NORTH
CAREER CENTER

WHY ARE YOU HERE ?

To learn about the basic, individual and training services available and how to access those services.

Wagner Peyser – Basic Services

A federally funded program that is universally available for all individuals.

Who is eligible for Wagner Peyser services?

Anyone looking for career and job search assistance.

Basic Services Available through Wagner-Peyser

Career Center – Self Service

YouTube video tutorials

https://www.youtube.com/channel/UCXZBRHz1Qlub_tDgzMqiD8A

Various information posted on website including job listings, labor market information and other resources

<https://masshiremncareers.com/jobseekers/getting-started/>

Virtual Staff Assisted Services

Resume critiques, interviewing guidance, career assessments, labor market information, and more (*via phone, email or Zoom*)

Email jobsearchhelp@mhmncc.com

Webinars/Virtual Job Fairs

Job Search, Interviewing Skills, Resume Writing/Critique,

LinkedIn, Networking, Computer Skills

(including Microsoft Word, Excel, PowerPoint, Outlook), Career Panels,

Virtual Job Fairs and more

- Register and Update JobQuest profile for job search matches
- Fully completing your information including your basic, education and work history allows MassHire staff to best assist you on your pathway to reemployment.
- Use assessment tools and register for webinars online
- **LINK TO MHMNCC Career Advising and Training Information Session webpage**

<https://masshiremncareers.com/career-development-options-cdo/>

- **LINK TO MHMNCC LINK TO MHMNCC JobQuest Guide**

<https://masshiremncareers.com/wp-content/uploads/JobQuest-New-User-Registration-Book.pdf>

Walks you step by step through registering and updating your profile.

WIOA – Individual Services

A federally funded program with *specified eligibility* requirements.

The Workforce Innovation and Opportunity Act (WIOA), a federal act, was signed into law on July 22, 2014.

WIOA is designed to help job seekers access employment, education, training, and support services to succeed in the labor market and to match employers with the skilled workers they need to compete in the global economy.

Who is Eligible for WIOA?

- 18 Years of Age
- Individual legally authorized to work in U.S.
- Meet Selective Service criteria
- **Priority of Service**
 - Veterans and Eligible Spouses
 - Recipients of Public Assistance
 - Other Low Income Individuals
 - Individuals who Lack Basic Skills
- **Programs Under WIOA**
 - Adult
 - Dislocated Worker



Selective Service Requirement

- All individuals assigned male at birth and born on or after 1/1/1960.
- SHOULD HAVE registered with Selective Service prior to age 26.
- Go to www.sss.gov and *print out the online verification or for Veterans provide a copy of your DD214.*
- For naturalized citizens your Naturalization Certificate is proof.
- If there is a good reason why you did not register or there is an error, you can apply for a status information letter through the website.
- The MASSHIRE Metro North Career Centers will consider a Waiver for those whose failure to register was not willful.



WIOA is a PARTNERSHIP

Your Success is Our Success!

Participation is a **long-term commitment, up to 12 months after employment, with a minimum of contact every 30 days.**

The primary goal is employment.

Individual Career Planning Services are a part of this program. One on one career planning meetings, assessments, job search assistance, labor market research and more.

Training Services are a part of this program. You will work with your Career Counselor to revise your resume, strategize your job search and determine your training needs and interests if applicable.

Even after you obtain employment, your Career Counselor will be available to assist you with ongoing job retention support up to 12 months, including to work towards a promotion or find a new job if necessary.

Individual Career Planning Services

- We offer the opportunity to work 1-to-1 with a career counselor on your career path!
- Counselors can assist you with your job search, interviewing skills, development of a Career Plan, salary negotiation, and more!
- Your Counselor will work with you until you are employed.
- 12 month follow up to support job retention with a minimum of contact every 30 days.

Are You Interested in Training?



Training Programs currently approved for WIOA funding are listed at

<https://jobquest.dcs.eol.mass.gov/jobquest/>

The maximum funding in the Metro North region is:
\$6000 for Skills training programs and
\$8000 for combined Educational and Skills training programs
(example: English for Speakers of Other Languages PLUS Medical Billing)

**You must apply for all other available sources of funding first
before receiving WIOA funds.**

If selected training cost exceeds the maximum, you and the training provider need to determine
if remaining balance can be paid by grant or scholarship.

No Cost to Customer

NOTE: TRAINING FUNDING IS NOT GUARANTEED

Seeking Training Funds can be a 4-6 week process, inclusive of Intake and Eligibility



Service Delivery Area (SDA)

In order to receive WIOA training services you must either reside in or last worked in one of the following towns that make up the Metro North Region
(except if you are a Veteran or eligible spouse – no residency restrictions):

- Arlington
- Belmont
- Burlington
- Cambridge
- Chelsea
- Everett
- Malden
- Medford
- Melrose
- North Reading
- Reading
- Revere
- Somerville
- Stoneham
- Wakefield
- Watertown
- Wilmington
- Winchester
- Winthrop
- Woburn

How to Explore Training Options

Use



- Training course Must Be **Approved for Individual Training Account (ITA) Metro North** region.
- If you are collecting Unemployment Insurance (UI) benefits training must be **Approved for ITA Metro North AND Section 30**.
- You must contact training providers to determine if you meet their requirements to be eligible for potential enrollment, in addition to determine if the training provider is a good fit for your needs.
- You will need to compare at least two training providers to find the best fit for your career plan taking into consideration time, location, cost and learning style.

Connect with a Career Coach

Need help from our trained professionals?

Need help navigating our services? Once you register in MassHire JobQuest, you can sign up for an appointment with a Career Coach at one of the MassHire Career Centers.

[FIND A CAREER COACH](#)[Home](#)[Find Jobs](#)[Locate Training](#)[Explore Workshops](#)[Employers](#)

Find a Job

258,102 TOTAL JOB OPENINGS

Start looking for jobs by matching your skills in your MassHire profile or resume. Register and then check out the [Job Search](#) page for more filters to refine your job search.



Locate Training

The job training programs available through the MassHire JobQuest system include training opportunities currently approved for ITA, Section 30, and Trade. Use the 'Approved Funding Regions' map to find training approved for funding by that region.

To search by the location where the training is being held use the 'Training Location' search box.

Keyword

Enter a Keyword

Provider Name

Enter a Provider Name

Course Name

Enter a Course Name

Targeted Occupation

Enter a Targeted Occupation

Approved Course Type

Any Course Type

Training Location

Enter Massachusetts City or ZIP Code

Approved Funding Regions

Select regions and states using the map or checkboxes

- | | |
|---|---|
| <input type="checkbox"/> No Geographic Preference | <input checked="" type="checkbox"/> Metro North |
| <input type="checkbox"/> Berkshire County | <input type="checkbox"/> Metro South West |
| <input type="checkbox"/> Boston | <input type="checkbox"/> North Central Mass |
| <input type="checkbox"/> Bristol | <input type="checkbox"/> North Shore |
| <input type="checkbox"/> Brockton | <input type="checkbox"/> South Shore |
| <input type="checkbox"/> Cape & Islands | <input type="checkbox"/> Connecticut |
| <input type="checkbox"/> Central Mass | <input type="checkbox"/> Maine |
| <input type="checkbox"/> Franklin/Hampshire | <input type="checkbox"/> New Hampshire |
| <input type="checkbox"/> Greater Lowell | <input type="checkbox"/> New York |
| <input type="checkbox"/> Greater New Bedford | <input type="checkbox"/> Rhode Island |
| <input type="checkbox"/> Hampden | <input type="checkbox"/> Vermont |
| <input type="checkbox"/> Merrimack Valley | |



SEARCH

RESET

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Course Name

Targeted Occupation



Approved Course Type

Training Location

Approved Funding Regions

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|---|---|
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| <input type="checkbox"/> Boston | <input type="checkbox"/> North Central Mass |
| <input type="checkbox"/> Bristol | <input type="checkbox"/> North Shore |
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| <input type="checkbox"/> Greater New Bedford | <input type="checkbox"/> Rhode Island |
| <input type="checkbox"/> Hampden | <input type="checkbox"/> Vermont |
| <input type="checkbox"/> Merrimack Valley | |



RESTART SEARCH

Training Search Results

SHOWING RESULTS 1 - 20 OF 32:

Show 20 results per page ▼

Sort & Filter

SORT TRAININGS +

Medical Assisting Certificate

2240 Iyannough Road West Barnstable, MA

Course Approved for: Section 30, Trade, ITA

Targeted Occupations:

31909200 - Medical Assistants

Provider Name: Cape Cod Community College



Medical Office Assistant (On-Line)

15950 Dallas Parkway, Suite 400 Dallas, TX

Course Approved for: ITA, Trade, Section 30

Targeted Occupations:

31909200 - Medical Assistants

Provider Name: Joshua Career Institute

Phlebotomy for Healthcare Workers

1 ARMORY SQUARE SPRINGFIELD, MA

Course Approved for: Section 30, ITA

Medical Assistant

BCI INC.

Approved For: Specific Funding(Metro North), ITA(North Shore, Metro North, Boston, South Shore, Brockton, Bristol, Greater New Bedford, Cape and Islands, Haverhill, North Central, Central, Greater Lowell, Merrimack Valley, Metro South/West), **Section 30(Statewide), Trade(Statewide)**

☆ Course ID:1056722

📍 Brookline, MA 02445



TRAINING DESCRIPTION

A hands on program specializing in the development of primary clinical skills as well as theoretical knowledge in general medicine
All lectures are online

ELIGIBILITY/ENTRY REQUIREMENTS

HS Diploma or GED English Proficiency Valid CPR Card Vaccination Record Current Resume in MS Word Format To be done in BCI with Career Development Staff

TARGETED OCCUPATIONS

Job Title 1:

COURSE CONTACT

Name

Fred Deihim

Title

Director of admissions

Email

fred@bostoncareer.org

Phone

617-383-6058

Address

COST INFORMATION

Total Cost/Student: \$6,000.00

Note: Cost may include one or more of the following: Tuition, Books, Equipment/Tools, Fees, Health Insurance, Other Insurance, Test for Certification, Uniforms, or Other Charges.

Is Financial Aid Available? Yes



Remember you MUST Apply for Financial Aid first if you are able

Is this course a distance learning course? Yes

Does the curriculum lead to the completion of a training program? Yes

Does the curriculum require students to interact with instructors? Yes

Does the curriculum require students to take periodic tests? Yes

Does the curriculum require students to come onto campus or other approved facility for test and meetings with instructors? Yes

Refund Policy

In full compliance with state and DPL Regulations.

PERFORMANCE SUMMARY

Program Year (Most Recent): 2020

Are You Collecting Unemployment?

You May Be Eligible for DUA's TOP Section 30 (Training Opportunities Program)

Your work search requirements may be waived while attending full-time, approved training:

- You may be eligible for up to an additional 26 weeks of unemployment benefits while attending "full time - 20 or more hours per week" Section 30 approved training.
- Submit your Section 30 application to Department of Unemployment Assistance (DUA) by the 20th payable week of Unemployment Insurance (UI) benefits.
- Training must be approved by the Department of Unemployment Assistance (DUA).
- Training must enhance skills for jobs that are in demand.
- **Department of Unemployment Assistance (DUA) does not pay for the training.**
- For more information:
 - <https://www.mass.gov/training-opportunities-program-top>
 - Contact the TOP unit : (617) 626-5521



Interested in TOP (Training Opportunities Program) WHAT YOU SHOULD KNOW...

TOP Section 30 Application is REQUESTING UI BENEFITS EXTENSION and waiver of work search requirements approval from Department of Unemployment Assistance (DUA).

Seeking training funds grants to pay for training IS A SEPARATE MassHire CAREER CENTER PROCESS.

Department of Unemployment
Assistance (DUA)



Training Opportunity Program (TOP)

Approval Process:

Submit Section 30 (TOP) application to DUA

If receiving UI benefits and you qualify with DUA you can:

- Collect unemployment benefits without searching for a job
- Extend your unemployment benefits to up to 26 weeks

Is the training free? NO. You may pay for training or find scholarships or grants.



Seeking Training Funds Grant

Approval Process:

Participate with MassHire Metro North Counselor

Funding for training is not guaranteed and subject to both approval and availability.

- Begin 4-6 week process with initial intake and eligibility
- Assigned to work with a Career Counselor
- If you have less than a Bachelor's degree, complete math and reading assessment
- Complete comprehensive assessment
- Up to 12 months commitment to work with MassHire
- Complete training proposal



Change Password

Logoff

My Home Page

My Inbox

- View and Maintain Account Information
- Estimate Future Benefits
- View And Request 1099G
- View UI Records
- Request TOP Application

Need Help?

Benefits Overview

Claimant ID: 560329

You may submit your next benefit request beginning Sunday 01/28/2018 through Saturday 02/03/2018.

Claim Information

- [When do I request payment for Benefits?](#)
- [View Weeks Claimed](#)

Weekly Benefit Amount: \$184

Dependency Allowance: \$92

Potential Remaining Balance: \$5,379

Potential Weeks Left: 30

Benefit Year:

12/17/2017 - 12/15/2018

Last Requested Week:

1/14/2018 - 1/20/2018

Payments Overview

Last payment: \$82.00 on 01/18/2018

Recent Payments

[View Payment History](#)

Payment Date	Amount	Method
01/18/2018	\$82.00	Debit Card
01/10/2018	\$194.00	Check

←

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https://uionline.detma.org/Claimant/Benefits

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Citrix Receiver

UI Online

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★


⚙️

🌟

Google

Suggested Sites

📄 'People just ran': Stud...



Commonwealth
of Massachusetts

Thursday, January 25, 2018
[Print Preview](#)

Change Password

Logoff

My Home Page

My Inbox

View and Maintain Account Information

Estimate Future Benefits

View And Request 1099G

View UI Records

Request TOP Application

Generate TOP Application

Important: This application should be returned *as soon as possible*. In order to be eligible for the additional 26 weeks of Unemployment Insurance benefits while in training, you *must* return the completed application *before your 20th payable week of Unemployment Insurance benefits* unless you have an approvable reason for submitting your application after that date.

Previous

Print TOP Application

Mail TOP Application

Download Adobe .PDF Reader (Free) | Accessibility | Privacy Statement | Viewing Tips

You can print the application OR request it to be mailed to your address

Training Research and Justification

Complete the Training Proposal – which includes the following:

- If you have less than a bachelor's degree, you will have to take the Virtual WorkKeys assessment, which is a test of basic reading and math skills.
- Complete an interview with your counselor to determine that training is necessary in order to be employed at self-sufficient wages.
- Have the skills and qualifications necessary to complete the training program.
- Conduct Labor Market research to show there are job opportunities in the occupation of your training interest.
- Conduct an informational interview, 2 interviews if career transition.
- Compare at least two training providers/courses.

Trade Adjustment Assistance (TAA)

- If you have lost your job as a result of foreign trade you *might* be eligible for training benefits under the TAA Program which is different from WIOA.
- If you believe this applies to you please let MassHire Career Center staff know at your Intake/Eligibility appointment.

We can guide you to determine if you may be eligible.



Are you a Massachusetts Rehabilitation Commission (MRC) consumer?

We have an existing partnership with MRC. If you are currently a consumer working with MRC, please let MassHire Career Center staff know at your Intake/Eligibility appointment.

Through our partnership there are training funds available for shared customers and we can guide you to determine if you might be eligible.



Where Do I Go From Here?

If you would like to move forward with Individualized Career Counseling or are seeking to explore Training Programs;

- Stay on the session until after this video ends. A team member will be available and will provide you with an Intake appointment.
- Next step is to speak with a staff person to review intake and eligibility requirements.
- Go to our website for all of today's documents <https://masshiremncareers.com/career-development-options-cdo/>

If you are interested in training, you can begin using Job Quest to research your training program options.

- Select two training programs of interest.
- Begin working on a Training Proposal provided by our staff.

• **BE PREPARED to submit all** required documents when requested from

Customer



The Career Center is here to serve you!

We appreciate all your feedback as it will assist us in improving our services. However, if you believe that you have been denied service or treated in an unfair or inappropriate manner, you have the right to file a complaint. Our grievance process can be found here <https://masshiremncareers.com/career-development-options-cdo/>

Complaint Officers

Cambridge/Chelsea

Woburn

Kim Ware

Kathleen Weislein

617-661-7867 x240

781-932-5501

