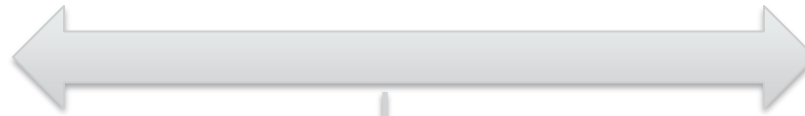


# Welcome to MassHire



# MASSHIRE CAREER CENTERS

Helping take the fear and confusion out of finding a job!



MassHire supports YOU and helps get YOU back to work

# MassHire Locations



# MassHire Partnerships

Department of Unemployment Assistance (DUA)

[www.mass.gov/DUA](http://www.mass.gov/DUA)



Department of Transitional Assistance (DTA)

[www.mass.gov/DTA](http://www.mass.gov/DTA)



Mass Rehabilitation Commission (MRC)

[www.mass.gov/MRC](http://www.mass.gov/MRC)



Mass Commission for the Blind (MCB)

[www.mass.gov/MCB](http://www.mass.gov/MCB)



Senior Community Service Employment Program (SCSEP)

<https://www.mass.gov/senior-community-service-employment-program-scsep>



# How can MassHire Help You?

Specialized Programs and Services

Job Search Pathway

Training Pathway

Unemployment Insurance

# Specialized Programs and Services



# Veteran Services

## Veteran Customers and Eligible Spouses



*We proudly serve those who proudly served our country!*

# Customers With Disabilities

**Customers can self-identify and receive individual assistance if you have a disability**



**Reasonable accommodations are available upon request**



# Young Adults



Eligibility Requirements Apply

# Multilingual Services



Spanish	Portuguese	Haitian Creole
Vietnamese	Chinese	Khmer
Laotian	Italian	Russian
Korean	Arabic	French

To access translated publications and documents, visit our Multilingual webpage at:

<https://www.mass.gov/orgs/office-of-multilingual-services>

# Trade Adjustment Assistance (TAA), Trade Readjustment Allowances (TRA)

■ If your job has moved overseas or been affected by foreign competition, you may be eligible for benefits including:

- **Financial assistance for job training**
- **Cash benefits**



**Deadlines apply**

# National Dislocated Worker Grants (NDWGs)



National Dislocated Workers Grants assist customers who are affected by large scale layoffs caused by unexpected economic events.

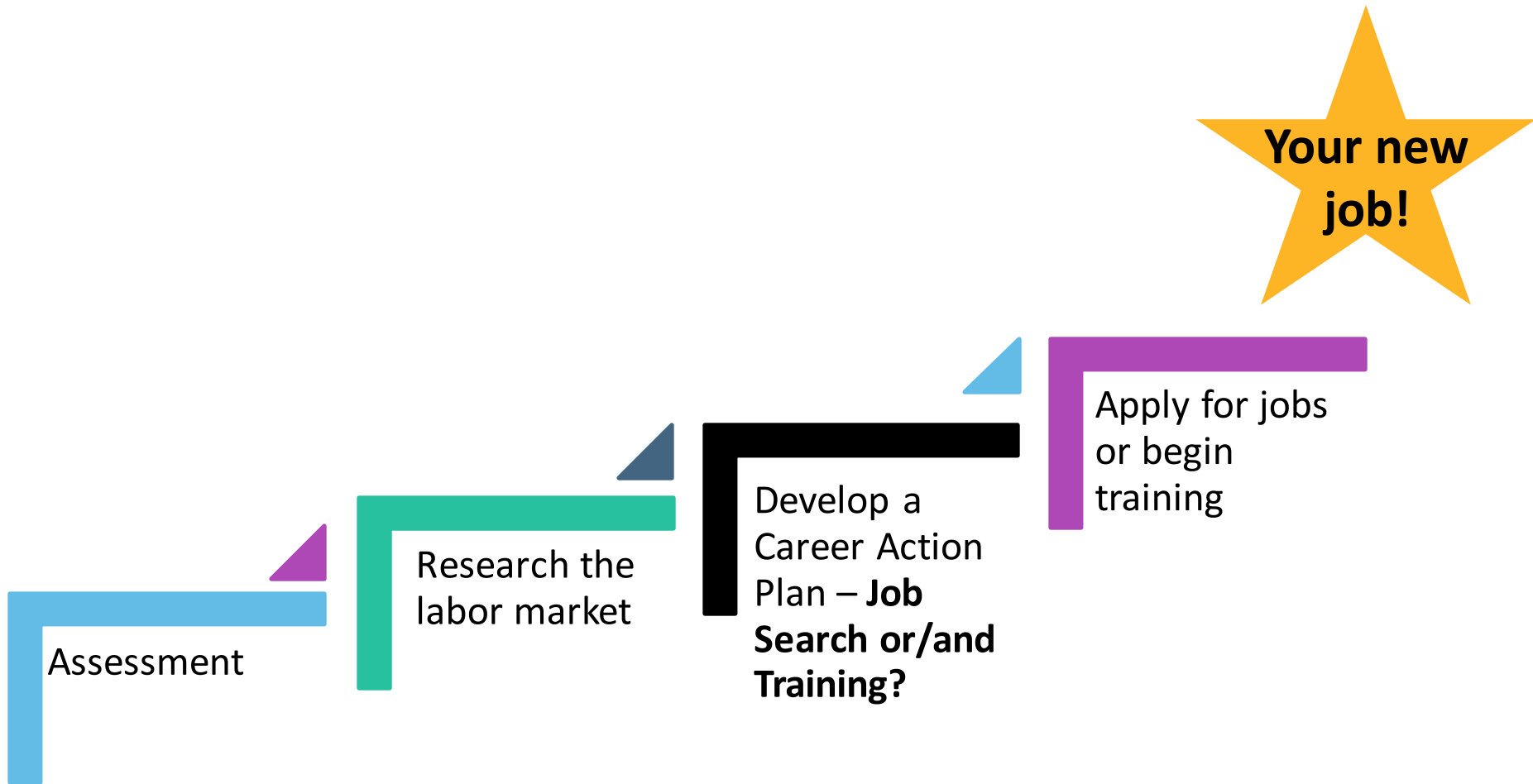


# Services to Migrant Seasonal Farm Workers (MSFWs) and Agricultural Employers

Staff assisted services and referrals for Support Services.



# Where Do I Start? Job Search or Training



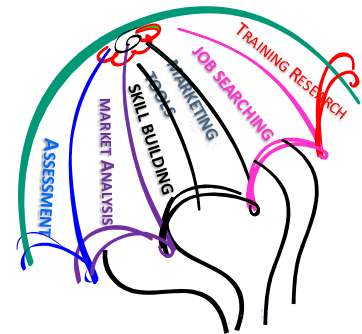
# Assessments: Job Search or Training?

## How Can Assessments Help You Find a Job or Training?

- Determine strengths, challenges and barriers
- Identify goals and opportunities
- Facilitate decision-making

## What Can Assessment Tools Measure?

- Knowledge, skills and abilities (KSAs)
- Aptitude/abilities
- Work and personal values
- Personality traits
- Occupational interests



# Labor Market Information: Job Search or Training?

*Identify training programs*

*Identify skill gaps  
and wage information*

*Learn what jobs require  
certification*

*Know what jobs are  
growing or declining*

*Find employers who are  
filling jobs of interest*

*Narrow the job search*

*Make informed  
decisions*

**Answers to your Job Search or  
Training Pathway Questions**

**FIND THE RIGHT JOB**



# Online Tools for Job Search or Training

## Why use online tools to Explore Job Search or Training?

- Make better, more informed decisions
- Learn how assessing your knowledge, skills, abilities, values and interests relate to the training and job search process

These online tools can assist with Assessments, training, employment and much more

- [www.Onetonline.org](http://www.Onetonline.org)
- [www.masscis.intocareers.org](http://www.masscis.intocareers.org)
- [www.careerinfonet.org](http://www.careerinfonet.org)
- [www.torqworks.com](http://www.torqworks.com)
- WorkKeys

# Job Search Pathway

## Job Search Process



# Training Pathway



# Work-Based Learning

- Registered Apprenticeships
  - Traditional (Construction and the Trades)
  - Non-Traditional (Tech, Manufacturing and Healthcare)
- On the Job Training (OJT)
- Customized training
- Benefits for Veterans

# MassHire JobQuest

The screenshot shows the MassHire JobQuest website. At the top, it says "The Executive Office of Labor and Workforce Development (EOLWD)" and "Login / Register". The main navigation bar includes "Home", "Find Jobs", "Locate Training", "Search Events", "My JobQuest", "Help", and "Employers".

The "Find Jobs" section is highlighted with a green callout box on the left. It contains a search bar with "Keywords" (Example: Office worker, Excel), "Job Title" (Example: Clerk), and "Location" (Massachusetts City or ZIP Code). A "Search" button and "More Search Options" link are also present. A "Total Job Openings: 133,229" indicator is shown.

On the right side, there is a "Job Seeker Login" section with fields for "SSN or Job Seeker ID" and "Password", and a "Go" button. Below it is a "First Time User?" section with a "Register Now" button and a "JobQuest Guide" link. Further down is an "Other Helpful Links ..." section with links to "MassHire Career Centers", "MassCareers Job Opportunities", "Massachusetts Career Information, MassCIS", and "Veterans' Program and Services".

Other features include a video player for "Kickstart your Future at a MassHire Career Center" and an event announcement for "NSVC Resource Fair March 19, 2020 North Shore Community College presented by the MassHire Veterans Program".

Green callout boxes on the right side of the screenshot point to the "Log In" button, the "Register Now" button, and the "Event Announcements" section.

**Search for:**  
•Jobs  
•Training  
Schools  
•Events

**Access to:**  
My Job Quest

**Log In**

**First Time User  
Registration**

**Event  
Announcements**



# JobQuest – Job Matching

The Executive Office of Labor and Workforce Development (EOLWD)

[Login / Register](#)



[Home](#) [Find Jobs](#) [Locate Training](#) [Search Events](#) [JobQuest](#) [Help](#)

[Search and Find Jobs in Massachusetts with JobQuest](#) » [Find Jobs](#) » Search Results

## You Searched For

Job Title

accountant

Click the  above to remove the criteria from your search

[Modify Search](#)

## Job Search Results

Below are the 400 most recent postings matching your criteria. [Modify](#) your criteria to narrow your search results.

Show  results per page

Showing records 1 to 20 of 400

Page  of 20 [Previous](#) | [Next](#)

Sort by clicking on Column Headings. Reverse sort order by clicking the same column heading a second time.

▼ Post Date	Job Title	Company	Location
03/24/2020	<a href="#">Accountant - General Ledger</a>	Brooks Automation	Chelmsford, MA
03/23/2020	<a href="#">Accountant</a>	Acca	Cambridge, MA
03/23/2020	<a href="#">Senior Accountant</a>	Harvard University John A Paulson School	Cambridge, MA
03/23/2020	<a href="#">Senior Accountant In , Massachusetts   C</a>	Karyopharm Therapeutics	Newton, MA
03/23/2020	<a href="#">Senior Accountant</a>	Harvard University Medical School	Cambridge, MA
03/23/2020	<a href="#">Senior Accountant</a>	Hometap	Boston, MA
03/23/2020	<a href="#">Staff Accountant-2000003Q</a>	American Tower Corporation	Woburn, MA
03/23/2020	<a href="#">Project Accountant</a>	Einhorn Yaffee Prescott A&E	Boston, MA
03/23/2020	<a href="#">Project Accountant</a>	Einhorn Yaffee Prescott A&E	Boston, MA
03/23/2020	<a href="#">Entry Level Accountant</a>	Confidential	Burlington, MA



DEPARTMENT OF  
CAREER SERVICES



# Workshops

## Assessments

- Identifying Skills
- WorkKeys
- TORQ
- Myers-Briggs Type Indicator

## Job Search

- Organizing your Job Search
- Applicant Tracking Systems
- Developing Your Self-Marketing Pitch
- Mature Worker

## Resume

- Resume Development
- Cover letters
- On-line Applications

## Networking

- Networking Works
- LinkedIn

## Interviewing

- Ace the Interview
- Telephone Interviews
- Salary Negotiation

# Workshops

## Financial Literacy

- Personal budgets
- Savings plans
- Credit, debt
- Financial decision-making
- Identity theft

## Essential Skills Training

- Workforce preparation
- Job-readiness skills
- Soft skills

These trainings are for Reentry, TANF/Public Assistance, and Long-term unemployed individuals





# Training Opportunities Program (TOP)

## Section 30

- You may be eligible for up to an additional 26 weeks of unemployment benefits while in approved training
- Your work search requirements may be waived while attending full-time, approved training
- Submit application to the *Department of Unemployment Assistance* (DUA) by the **20th** paid week of benefits
- *For more information:*
  - Refer to your UI online claimant inbox to request the TOP application; or
  - Contact your local Career Center; or
  - contact the TOP unit: (617)-626-5521 or <http://www.mass.gov/dua/top>



# Unemployment Insurance

*Unemployment Insurance (UI)* provides temporary, partial wage replacement.

- You must be able, available and actively seeking work while collecting UI benefits.

Please contact the Department of Unemployment Insurance for questions about Unemployment Insurance:

call **877-626-6800** or visit the website below.

Visit <https://www.mass.gov/orgs/departments-of-unemployment-assistance>

# Re-Employment Services and Eligibility Assessment (RESEA)

**RESEA** is a Federal grant program for customers receiving UI benefits.

If you are selected for the RESEA program, please pay close attention to the DUA notification letter with important information and **DEADLINE DATES**.

This RESEA notification will be sent to:

- Your UI Online inbox; and
- Received by US mail

You must **take action and respond prior** to the deadline dates stated within the letter.

Please contact your local MassHire Career Center if you have questions or concerns.

# Questions?

Contact your local MassHire  
Career Center

<https://www.mass.gov/how-to/find-a-masshire-career-center>

