

UNEMPLOYMENT RESOURCES



BY PHONE:

Call Center **(617) 626-6800**

Open 8:30am–4:30pm Monday-Friday. Multilingual Call agents are available.

TELECERT LINE

(617) 626-6338

To request weekly benefits, daily 6:00am – 10:00pm.

Hearing Impaired Voice Relay 711

PAYMENT STATUS LINE

(617) 626-6563

UI ONLINE:

Logon as a Claimant at <https://uionline.detma.org/Claimant/Core/Login.ASPX>

IN PERSON BY APPOINTMENT ONLY:

The Re-Employment Center (REC) is located at 2 Avenue de Lafayette, Boston and is open from 8:30am-4:30pm by appointment only. Go to the website below to make an appointment.

<https://rec-hurley-appointments.eol.state.ma.us/>

FRAUD

If you believe someone has applied for unemployment benefits using your personal information, please use DUA's secure form to report this to DUA.

<https://www.mass.gov/info-details/report-unemployment-benefits-fraud?>